



Know when it's fraud

Stay safe by protecting yourself
from fake Ministry of Transportation
services.



Be Aware

The Ministry of Transportation only works with DriveTest and ServiceOntario to issue Driver's Licences and Ontario Photo Cards.

- Do not trust any other source.
- Do not trust sites that provide guaranteed results or claim to bypass requirements or fast track the driver licensing process.

Purchasing a Used Vehicle

The seller is required to provide a valid original and undamaged Used Vehicle Information Package to the buyer.

- Physically inspect the Vehicle Identification Number to ensure the paperwork matches the vehicle and has not been altered.
- Look out for other discrepancies on the paperwork (e.g., colour, number of doors).
- Take the vehicle to a trusted mechanic to get an inspection.

Protect Your Identity

- Never post images of your Driver's Licence, Ontario Photo Card, vehicle registration, or any other personal identification documents on social media or other public platforms.
- Avoid sharing any of these documents with unauthorized individuals.

Know the Signs of a Scam

The Ministry of Transportation will not call or text:

- Demanding immediate payment.
- Using threatening language.
- A link asking you to click on it.
- Asking for personal or financial information.
- Requesting payment by cryptocurrency or gift cards.

Reminder

If you suspect you are victim of a fraud, contact local police and the Canadian Anti-Fraud Centre: Antifraudcentre.ca or 1-888-495-8501